The Genuine. The Original.

OVERHEAD DOOR®

WARRANTY

Commercial Sectional Door and Operator System

Overhead Door Corporation ("Seller") warrants to the original purchaser of the **Thermacore® models 591, 592, 593, 594, 596, 598, 599 or 850** commercial sectional door ("Door") and the **model RSX®, RMZ®, or RHX®** commercial door operator ("Operator") (door and operator purchased and installed together collectively referred to as the "System"), subject to all of the terms and conditions hereof, that the System and all components thereof will be free from defects in materials and workmanship under normal use for the following periods, measured from the date of installation, but in no event shall any warranty period start more than six (6) months after the date the Seller ships the Product:

- **Seller warrants the door sections for a period of ten (10) years from the date of installation against delamination (separation) of the polyurethane foam from the steel skin of the panels for models 591, 592, 593, 594, 596, 599, and 850; and for a period of eight years for model 598.**
- **Seller warrants the factory applied paint on standard colors against peeling, flaking, and loss of adhesion visible under normal outdoor conditions for a period of ten (10) years from the date of installation**
- **Seller warrants all other components of the System, except the spring and counterbalance components, to be free from defects in materials and workmanship for three (3) years from the date of installation[1]. *The spring and counterbalance components will be warranted for the cycle life rating selected at the time of purchase.***

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Repair or replacement labor for any defective door part or component is included for a period of one year from the date of installation. After that, any labor charges are excluded and will be the responsibility of the purchaser. Labor charges related to any operator defect are excluded and will be the responsibility of the purchaser. This warranty is made to the original purchaser of the System only, and is not transferable or assignable. This warranty applies only to Systems (a door and operator purchased and installed together simultaneously) and not to any door or operator purchased independently from the other, regardless of whether subsequently paired together.

Exclusions. This warranty does not apply to any unauthorized alteration or repair of the System, or to any System or component which has been damaged or deteriorated due to misuse, neglect, accident or casualty, normal wear and tear, vandalism, acts of God, or any other cause beyond the reasonable control of Seller; failure to provide necessary maintenance; improper installation, handling, or storing; operation beyond rated capacity; use of non-OEM or approved parts or products; fading or discoloration from usage age or radiation (UV or other) exposure; exposure to harmful fumes, chemicals, abrasive materials, salt spray, coastal weather conditions, high-humidity environments, or other foreign substances; paint applied over the factory original finish other painted parts not part of a door section (such as stop mold. Products with black or dark brown finishes are susceptible to thermal bowing as described in DASMA Technical Data Sheet 185 and should not be installed in areas that experience high heat and/or high UV conditions. Seller's obligations under this warranty exclude warping, rubbing or other issues associated with thermal bowing on Products with black or dark brown finishes.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of goodwill, loss of profits, loss of use, cost of any substitute product, interruption of business, or other similar indirect financial loss.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the Seller or to the authorized distributor or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any System claimed to be defective prior to removal or any alteration of its condition. Proof of the purchase and/or installation date, and identification as the original purchaser, may be required. This Warranty is not valid unless the fields below are completed by the installer at the time of installation.

[1]The number of cycles referred to herein shall be measured by an integrated cycle counter contained in or attached to the Operator. If the cycle counter is rendered inoperable, Seller shall use other reasonable means to determine the cycle count.

Customer Name: _____ Installation Location: _____

Order #: _____ Installation Date: _____

Distributor/Installer: _____ Signature of Installer: _____